



Private Office Viewing Ordering Instructions

Private Office Viewing: DIRECTV® programming that is viewed in areas not accessible to the public or clientele, do not include common areas and food and drinks are not sold for immediate consumption. Examples include offices, conference rooms and break rooms.

- 1 Select the programming that you wish to receive by completing the appropriate entries on the Private Office Viewing Order Form. Sign the Order Form, Commercial Viewing Agreement and Customer Information Form.
- 2 You or your authorized Commercial Dealer should forward the following paperwork and payment (as applicable):
 - ☐ Private Office Viewing Order Forms (Pages 7-10).
 - ☐ DIRECTV New Customer Agreement Form

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Please note that multiple receivers activated on the same account must be continuously connected to the same land-based phone line to receive sports programming and to mirror programming.

Programming, pricing, terms and conditions subject to change. Hardware and programming sold separately. Equipment specifications may vary in Alaska and Hawaii. © 2012 DIRECTV, Inc. DIRECTV and the Cyclone Design logo are registered trademarks of DIRECTV, Inc.



DIRECTV® PRIVATE OFFICE VIEWING PACKAGES and RATES

Customers must subscribe to one of the following base programming packages in order to add on any additional service(s): Office Choice®, Office Entertainment®, Office Information® Commercial Basic™ and Comercial Más Ultra™.

HD Access to DIRECTV HD programming requires a DIRECTV HD Receiver, HD television equipment and an HD Access fee of \$13.00 per month.

Access fee is required in order to receive ANY HD channel within any package

140+ CHANNELS

OFFICE CHOICE™ Offers entertainment, sports and news making this comprehensive package our best value. Includes all the channels in OFFICE ENTERTAINMENT, plus the popular choice channels below.

beIN SPORT ^{HD}
Big Ten Network ^{HD}
Biography ^{HD}
Boomerang
CBS Sports Network ^{HD}
Celebrity Shopping Network
Cloo
Cooking Channel
Destination America ^{HD}
DIRECTV Sports Mix
Discovery Fit & Health
DIY Network ^{HD}

ESPN ^{HD}
ESPN2 ^{HD}
ESPN3D ^{HD}
ESPN Classic
ESPNEWS ^{HD}
ESPNU ^{HD}
FOX Deportes
FUEL TV ^{HD}
Fuse
Great American Country
H2
Independent Film Channel

LOGO
Military Channel
MLB Network ^{HD}
Nat Geo WILD ^{HD}
NBA TV ^{HD}
NBC Sports Network ^{HD}
NFL Network ^{HD}
NHL Network ^{HD}
Nick Jr.
Outdoor Channel
Ovation TV
Oxygen

PBS Kids Sprout
Science Channel ^{HD}
Speed ^{HD}
Sportsman Channel
Style
TeenNick
The Hub
TV One
TVG: The Interactive Horseracing Network
VH1 Classic
WGN America ^{HD}

**PLUS in-market RSNs ^{HD} where available
3D requires 3D equipment and HD Access.**

Monthly Fee.....\$84.99

Annual Fee.....\$1,019.88

90+ CHANNELS

OFFICE ENTERTAINMENT® Offers a great selection of movie, music and information channels. Includes all the channels in BUSINESS INFORMATION, plus the additional entertainment channels below.

ABC Family ^{HD}
American Movie Classics ^{HD}
Animal Planet ^{HD}
BBC America ^{HD}
BET ^{HD}
Bravo ^{HD}
Cartoon Network (East) ^{HD}
Cartoon Network (West)
Church Channel
Comedy Central ^{HD}
Country Music Television ^{HD}
Discovery Channel ^{HD}
Disney Channel (East) ^{HD}

Disney Channel (West)
Disney Jr. ^{HD}
Disney XD ^{HD}
E! Entertainment Television ^{HD}
Fox Movie Channel
FX ^{HD}
Galavisión
Gospel Music Channel
Hallmark ^{HD}
HSN
Investigation Discovery
Lifetime ^{HD}

MTV ^{HD}
MTV2
National Geographic Channel ^{HD}
Nickelodeon/Nick at Nite (East) ^{HD}
Nickelodeon/Nick at Nite (West)
Nicktoons Network
QVC
REELZ Channel
RFD-TV
ShopNBC
SOAPnet
Spike TV ^{HD}

Syfy ^{HD}
TBS ^{HD}
TLC ^{HD}
TNT ^{HD}
Turner Classic Movies (TCM) ^{HD}
TV Land
TV Guide Channel
Univision (East) ^{HD}
USA Network ^{HD}
Velocity ^{HD (only in HD)}
VH1 ^{HD}
WE tv

Monthly Fee.....\$61.99

Annual Fee.....\$743.88

45+ CHANNELS

OFFICE INFORMATION® Bring your customers a wealth of news and information with this package of valuable networks. Perfect for a business or professional environment.

A&E ^{HD}
AUDIENCE Network ^{HD}
AXS TV ^{HD (only in HD)}
BabyFirstTV†
Bloomberg Television
BYU TV
Christian Television Network
CNBC ^{HD}
CNBC World
CNN ^{HD}
C-SPAN
C-SPAN2

Current TV
DIRECTV News Mix
Daystar
Enlace
EWTN
Food Network ^{HD}
Fox Business Network ^{HD}
Fox News Channel ^{HD}
Free Speech TV†
GOD TV†
Golden Eagle Broadcasting†
GSN: the network for games

Headline News
HGTV ^{HD}
History ^{HD}
HITN
Hope Channel
Inspiration Network
Jewelry Television Network
Jewish Life TV
Link TV
MSNBC ^{HD}
NASA TV†

NRB Network
ONCE México
Oprah Winfrey Network
TCT Network
Travel Channel
Trinity Broadcasting Network (TBN)
truTV ^{HD}
V-me
Weather Channel ^{HD}
Word Network
World Harvest Television

Monthly Fee.....\$37.99

Annual Fee.....\$455.88

* & ** are explained on Page 11. Blackout restrictions and other conditions apply to sports programming. All programming and pricing subject to change. HD: Number of HD channels varies based on package selection. RSN HD feed varies by territory. † HD equipment and HD Access required.

30+

CHANNELS

AUDIENCE Network ^{HD}
 AXS TV ^{HD (only in HD)}
 BabyFirstTV†
 BYU TV
 Christian Television Network
 Church Channel
 C-SPAN
 C-SPAN 2

COMMERCIAL BASIC™

Over 30 channels of family programming suitable for all ages. Service automatically renews**. Requires DIRECTV Multi-Satellite System.

Daystar
 Enlace
 EWTN
 Free Speech TV†
 GOD TV†
 Golden Eagle Broadcasting†
 HITN
 Home Shopping Network

Hope Channel
 Jewelry TV
 Jewish Life Television
 Link TV
 NASA TV†
 NRB Network
 ONCE México
 QVC

ShopNBC
 TCT Network
 Trinity Broadcasting Network
 V-me
 Velocity ^{HD (only in HD)}
 Word Network
 World Harvest Television

Plus locals ^{HD} where available

Monthly Fee.....\$19.99

Annual Fee..... \$239.88

120+

CHANNELS

A&E ^{HD}
 ABC Family ^{HD}
 American Movie Classics ^{HD}
 Animal Planet ^{HD}
 AUDIENCE Network ^{HD}
 AXS TV ^{HD (only in HD)}
 Azteca America
 Azteca Mexico
 BabyFirstTV†
 beIN SPORT
 Boomerang (ESP)
 Bravo ^{HD}
 BYU TV
 Caracol TV Internacional
 Cartoon Network (East) (ESP) ^{HD}
 Cartoon Network (West) (ESP)
 Centroamérica TV
 Christian Television Network
 Church Channel
 Cine Estelar
 Cine Latino
 Cine Nostalgia
 CNN ^{HD}
 CNN en Español
 Comedy Central ^{HD}
 C-SPAN
 C-SPAN2
 Daystar
 Discovery Channel ^{HD}
 Discovery en Español
 Discovery Familia

COMERCIAL MÁS ULTRA™

Includes over 120 English and Spanish-language channels, plus locals where available in one easy package. Service automatically renews**. Requires DIRECTV Multi-Satellite System.

Disney Channel (East) ^{HD}
 Disney Channel (West)
 Disney XD (ESP) ^{HD}
 E! Entertainment Television ^{HD}
 Ecuavisa Internacional
 Enlace
ESPN ^{HD}
ESPN Deportes
ESPN2 ^{HD}
ESPNNEWS ^{HD}
 EWTN
 Food Network ^{HD}
 Free Speech TV†
 FX ^{HD}
 Galavisión
 GOD TV†
 Golden Eagle Broadcasting†
 Go!TV
 Gospel Music Channel
 Great American Country
 Hallmark ^{HD}
 Headline News
 History ^{HD}
 History en Español
 HITN TV
 HGTV ^{HD}
 Home Shopping Network (HSN)
 Hope Channel
 Jewelry Television
 Jewish Life TV
 Latinoamerica Television

Lifetime ^{HD}
 Link TV
 MegaTV ^{HD}
 Mexicana
 México 22
 MexicoTV
 MLB Network ^{HD}
 MSNBC ^{HD}
 MTV ^{HD}
 MTV 2
 mun²
 NASA TV†
 National Geographic Channel ^{HD}
 Nick Jr
 Nickelodeon/Nick at Nite (East) ^{HD}
 Nickelodeon/Nick at Nite (West)
 Nicktoons
 NRB Network
 NTN 24
 ONCE México
 Pasiones
 PBS Kids Sprout
 Perú Mágico
 QVC
 Regional Music TV
 ShopNBC
 Speed Channel ^{HD}
 Spike TV ^{HD}
 SUR Peru
 Syfy ^{HD}
 TBS ^{HD}

TCT Network
 Telecentro
 Teléfe Internacional
 Telefutura ^{HD}
 Telemundo (East/West)
 Televisión Española Internacional
 The Hub
 TLC ^{HD}
 TNT ^{HD}
 Tr3s: MTV, Música y Más
 Travel Channel ^{HD}
 Trinity Broadcasting Network
 TV Chile
 TV Colombia
 TV Dominicana
 TV Venezuela
 TyC Sports
 Univision (East ^{HD}/West)
 USA Network ^{HD}
 Utilísima
 Velocity ^{HD (only in HD)}
 VH1 ^{HD}
 VX Video Exitos
 V-me
 WAPA America
 Weather Channel ^{HD}
 Word Network
 World Harvest Television

Plus locals ^{HD} where available

Monthly Fee.....\$62.99

Annual Fee..... \$755.88

SEASONAL SPORTS PACKAGES

ESPN FULL COURT Exciting coverage of hundreds of the best college games from the top regional men's conferences around the country during the regular season. Package is non-refundable. Service automatically renews.^{††}

2012-2013 Season Rate \$119.77

3-pay monthly installment payments available.



ESPN GamePlan Great college football from top-ranked teams competing around the country — up to 12 games every Saturday during the regular season. Package is non-refundable. Service automatically renews.^{††}

2012 Season Rate \$630.99



MLB EXTRA INNINGS® Great out-of-market pro baseball coverage! Give your customers the games they want to see — up to 80 games a week during the regular season! Watch 8 games live at the same time with Game Mix. With HD Access you will receive games in HD. Package is non-refundable. Service automatically renews.^{††}

2012 Season Rate: \$223.95

* & ** are explained on Page 11. Blackout restrictions and other conditions apply to sports programming. All programming and pricing subject to change. HD: Number of HD channels varies based on package selection. † HD equipment and HD Access required. †† Seasonal sports subscription(s) will automatically continue each season provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season.



MLS DIRECT KICK™ Take a break and catch the excitement of America's professional soccer league. Choose from dozens of regular season games, plus up to 11 playoff matches. Service automatically renews.††

2012 Season Rate: \$99.99



NASCAR HotPass™ **DIRECTV Exclusive.** Featuring the 2010 Sprint Cup Series races each weekend all in heart-pounding HD. Plus, 4 dedicated driver channels with multiple camera angles and live driver-team communications.

DIRECTV will offer the NASCAR HotPass service as a **FREE** service for customers with a qualifying base package: Office Choice, Office Entertainment, Office Information or Commercial Más Ultra. Customer will need HD Access to experience in HD.



NBA LEAGUE PASS

NBA LEAGUE PASS Get up to 40 regular-season games per week from outside your local viewing area. Subscription includes NBA LEAGUE PASS Stats Central, a channel providing real-time scores, stats, and breaking news from around the league. Service automatically renews.††

2012-2013 Season Rate \$199.98

3-pay and 5-pay monthly installment payments available.



NFL SUNDAY TICKET™ **Exclusively from DIRECTV.** Turn Sunday into Game Day and watch your weekend business grow! Get the biggest selection of games available anywhere throughout the regular season. Up to 200 games during the season — that's 17 weeks of action! Features every game in high-definition (HD). Includes NFL SUNDAY TICKET Red Zone Channel, GameMix and Short Cuts. (REMEMBER: HD access, HDTV, triple-LNB multi-sat dish required, interactive receiver required for full GameMix functionality). Local blackout rules apply. Package is non-refundable. Service automatically renews.††

2012 New Customer Offer: \$395.00

2012 Season Renewal Rate: \$350.00

***2012 Upgrade Offer: \$296.25**

*Applies to existing DIRECTV customers who did not take NFL SUNDAY TICKET previously.



NHL® CENTER ICE® Get up to 40 action-packed NHL games a week plus select first and second rounds of the Stanley Cup® playoff games. You won't find more games anywhere else! Service automatically renews.††

2012-2013 New Customer Offer: \$194.97

2012-2013 Season Renewal Rate: \$227.97

3-pay monthly installment payments available.

SPORTS PROGRAMMING

SPORTS CHOICE® HD Delivers over 40 in-market and out-of-market regional sports networks and specialty sports services including CBS Sports Network^{HD}, beIN SPORTS^{HD}, ESPN Classic, ESPNU^{HD}, Fox Soccer Channel, FUEL TV^{HD}, The Golf Channel^{HD}, NBC Sports Network^{HD}, NFL Network^{HD}, Outdoor Channel, Speed Channel^{HD}, TVG Network. Out-of-market professional games are excluded.

Monthly Fee.....\$15.99

Annual Fee.....\$191.88

FOX Soccer Plus^{HD} A complement to Fox Soccer Channel. Enjoy this new international sports network which offers the best international soccer and rugby from the elite leagues and competitions all over the globe, including the UEFA Champions League, Barclay's Premier League and Magners League. Service automatically renews.††

Monthly Fee.....\$100.00

Tennis Channel^{HD} As the only 24-hour network dedicated to the players and lifestyle surrounding the sport, Tennis Channel offers live tournament coverage and classic matches from the past, interviews with current and former stars and tennis instruction.

Monthly Fee.....\$2.99

The Golf Channel^{HD} Television's first and only 24-hour channel dedicated exclusively to golf. Includes coverage of world-class U.S. tournaments and international events, plus instructional programming.

Monthly Fee.....\$7.99

Annual Fee.....\$86.88

Universal Sports The preeminent media destination for Olympic-related, lifestyle and adventure sports programming. Major world-class championships and Olympic-related sports events found on Universal Sports include track & field, skiing, swimming, gymnastics, cycling, volleyball, marathons, triathlons and rugby.

Monthly Fee.....\$14.99

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HD Business Package Enhance your HD experience with a special group of **9** HD-only channels! Service automatically renews**.

Crime & Investigation HD
Hallmark Movie Channel HD
HDNet Movies

MGM HD
Palladia HD

Shorts HD
Sony Movie Channel HD

Smithsonian Channel HD
Universal HD

Monthly Fee.....\$4.99**Annual Fee.....\$59.88****Local Channels** ^{HD} Local networks are now available in most metropolitan areas. Service automatically renews**. For local channels availability by ZIP code, call customer service at 888/200-4388 or visit DIRECTV.com/local.**Monthly Fee.....\$5.00****Annual Fee.....\$60.00****SonicTap Music Channels** No commercials, no DJ interruptions. Kickin' Country. Smooth Soul. Rock 'n' Roll. Latin rhythms. With over 80 music channels from a wide array of genres, there's a beat for every business with SonicTap music. Requires Multi-Satellite System. Service automatically renews**.

Alternative: Coffeehouse Rock
Alternative: Flashback/New Wave
Bluegrass: Bluegrass
Classic Rock Workout
Classic Rock: Classic Hits Blend
Classical: Light Classical
Classical: Symphonic
Country: Hit Country
Country: Honky Tonk Tavern
Country: Modern Country
Country: Red, Rock and Blues
Country: Traditional Country
Dance: Dance
Dance: Retro Disco
Dance: SubTerranean
Familiar Favorites
Folk: Folk Rock
Great Standards
Groove Lounge
Health & Fitness: New Age
Health & Fitness: Zen

Holiday & Happenings
Instrumental: Beautiful Instrumentals
International: Reggae
Irish
Italian Bistro Blend
Italian Contemporary
Jazz
Jazz: Big Band/Swing
Jazz: Classic Jazz Vocal Band
Jazz: Smooth Jazz
Latin: Bailamos!
Metro Blend
Modern Workout
Oldies: 60's Revolution
Oldies: 70's Hits
Oldies: 80's Hits
Oldies: Malt Shop Oldies
Piano
Pop/Adult Contemporary: 90's Hits
Pop/Adult Contemporary: Adult Contemporary
Pop/Adult Contemporary: Hottest Hits

Pop/Adult Contemporary: Love Songs
Pop/Adult Contemporary: Y2K Hits
Pop/Adult: Today's Hits
PUMP!
Rat Pack
Religious: Gospel Glory
Religious: Hallelujah
Religious: The Spirit
Rock: Adult Alternative
Rock: Alternative
Rock: Classic Rock
Rock: College Rock
Rock: Full Metal Jacket
Rock: Hair Guitar
Rock: Ink'd
Rock: Reality Bites
Rock: Soft Hits
Rock: Spike †
Sonic Tap: Carnaval Brasileiro
Sonic Tap: Fiesta Tropical
Sonic Tap: Hurbano

Sonic Tap: Latin Hits
Sonic Tap: Latin Jazz
Sonic Tap: Mariachi
Sonic Tap: Music of the Americas
Sonic Tap: Regional Mexican
Sonic Tap: Rock en Espanol
Sonic Tap: Salsa
Specialty: 8-Tracks
Specialty: Be-Tween
Specialty: Blues
Specialty: The Playground
Standards: Showtunes
Standards: Silver Screen
Standards: Singers-Songwriters
Tranquility
Urban: Classic R&B
Urban: Hot Jamz (Hip Hop)
Urban: Hype †
Urban: Old School Funk
Urban: Silky Soul
Urban: The Boombox †
† Contains explicit lyrics

Monthly Fee.....\$34.99**Annual Fee..... \$419.88****PREMIUM PACKAGES****ENTERTAINMENT UNLIMITED** SM ^{HD} up to 32 channels with HD Access.

5 Star MAX East ^{HD Only}
@MAX East ^{HD Only}
Action MAX ^{HD Only}
Cinemax® (East) ^{HD}
Cinemax® (West) ^{HD}
FLIX®
Fox Movie Channel

HBO® (East) ^{HD}
HBO® (West) ^{HD}
HBO 2 (East) ^{HD}
HBO 2 (West) ^{HD}
HBO Comedy ^{HD Only}
HBO Family™ (East) ^{HD}
HBO Family™ (West)

HBO Latino ^{HD}
HBO Signature ^{HD}
HBO Zone ^{HD Only}
MoreMax ^{HD}
The Movie Channel™ ^{HD}
The Movie Channel (West)

TMC Xtra ^{HD Only}
SHOWTIME® (East) ^{HD}
SHOWTIME® (West) ^{HD}
SHOWTIME 2 ^{HD}
SHOWCASE ^{HD}
SHOWTIME Beyond ^{HD Only}

SHOWTIME Extreme ^{HD}
SHOWTIME Next ^{HD Only}
SHOWTIME Women ^{HD Only}
Sundance Channel
Thriller MAX ^{HD Only}
WMAX East ^{HD Only}

Monthly Fee.....\$42.99**Annual Fee.....\$515.88****HBO®** ^{HD} up to 11 channels with HD Access.

HBO® (East) ^{HD}
HBO® (West) ^{HD}
HBO 2 (East) ^{HD}

HBO 2 (West) ^{HD}
HBO Comedy ^{HD Only}

HBO Family™ (East) ^{HD}
HBO Family™ (West)

HBO Latino ^{HD}
HBO Signature ^{HD}

HBO Zone ^{HD Only}
Sundance Channel

Monthly Fee.....\$16.99**Annual Fee.....\$203.88****HBO®** ^{HD} / **SHOWTIME®** ^{HD} up to 24 channels with HD Access.

FLIX®
Fox Movie Channel
HBO® (East) ^{HD}
HBO® (West) ^{HD}
HBO 2 (East) ^{HD}

HBO 2 (West) ^{HD}
HBO Comedy ^{HD Only}
HBO Family™ (East) ^{HD}
HBO Family™ (West)
HBO Latino ^{HD}

HBO Signature ^{HD}
HBO Zone ^{HD Only}
The Movie Channel™ ^{HD}
The Movie Channel (West)
TMC Xtra ^{HD Only}

SHOWTIME® (East) ^{HD}
SHOWTIME® (West) ^{HD}
SHOWTIME 2 ^{HD}
SHOWCASE ^{HD}
SHOWTIME Beyond ^{HD Only}

SHOWTIME Extreme ^{HD}
SHOWTIME Next ^{HD Only}
SHOWTIME Women ^{HD Only}
Sundance Channel

Monthly Fee.....\$26.99**Annual Fee.....\$323.88**

SHOWTIME® ^{HD} up to 13 channels with HD Access.

SHOWTIME® East ^{HD}
SHOWTIME® West ^{HD}
SHOWTIME 2 ^{HD}
SHOWCASE ^{HD}

SHOWTIME Beyond ^{HD Only}
SHOWTIME Extreme ^{HD}
SHOWTIME Next ^{HD Only}

SHOWTIME Women ^{HD Only}
The Movie Channel™ ^{HD}
The Movie Channel West

TMC Xtra ^{HD Only}
FLIX®
Sundance Channel.

Monthly Fee.....\$16.99
Annual Fee.....\$203.88
STARZ® Super Pack ^{HD} up to 15 channels with HD Access.

Encore (East) ^{HD}
Encore (West)
Encore Action
Encore Drama

Encore Love
Encore Suspense
Encore Family
Encore Westerns

STARZ® (East) ^{HD}
STARZ® (West) ^{HD}
Starz Edge ^{HD}
Starz InBlack ^{HD}

Starz Cinema ^{HD Only}
Starz Comedy ^{HD Only}
Starz Kids & Family ^{HD Only}
Monthly Fee.....\$16.99
Annual Fee.....\$203.88
HUSTLER TV The hottest adult entertainment network on television, airing the steamiest erotic films from the world's top adult studios.

Monthly Fee.....\$40.99
PLAYBOY TV Sophisticated entertainment for adults, including PLAYBOY-produced series and specials ranging from the informative to the sensual.

Monthly Fee.....\$19.99
Annual Fee.....\$239.88

VTS Service Video Time Share or Private Network Service (also referred to as Business Television) is a digital television service that enables corporations and organizations to use the DIRECTV satellite platform for secure, reliable and affordable private network broadcast to field locations throughout the continental United States.

For more information, email Bob Baker at rbaker@DIRECTV.com or Mike Solomon at msolomon@DIRECTV.com

INTERNATIONAL PROGRAMMING*

DISHA INDIA A spiritual, social and cultural TV channel producing invigorating content to uplift your spirit and stimulate your mind. It imbibes fellowship and blissfulness among all ages and genders across the globe. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$19.99
Annual Fee.....\$239.88

FilipinoDirect™ The best in Filipino programming, with news, movies, talk shows, sports and regional programming, plus the popular GM Pinoy TV channel. Includes ABS-CBN News Channel, Cinema One Global, DWRR 101.9, DZMM Radio Patrol, The Filipino Channel, GMA Pinoy TV, BRO, MYX music channel and GMA Life TV. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$37.99
Annual Fee.....\$455.88

HindiDirect® II Comprehensive Hindi entertainment package including STAR PLUS - India's number one channel, STAR NEWS – a 24-hour Hindi news channel, DISHA INDIA, Filmy, MTV India, STAR Gold, Life OK, UTV Movie Channel, Willow Cricket. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$31.99
Annual Fee.....\$383.88

Jadeworld® Now you can get six Chinese-language channels in one affordable package! Channels include TVB1, TVB2, TVBS, TVB Entertainment, CCTV-4 and Tai Seng Entertainment. Requires DIRECTV Multi-Satellite System and telephone connection. Service automatically renews**.

Monthly Fee.....\$36.99
Annual Fee.....\$443.00

KoreanDirect™ Includes ten of the leading Korean channels: YTN Korea's first 24-hour news network, CTS, EBS, MBC, MBC Every1, MBN Plus, SBS, SBS Plus, offers exclusive Korean AFC soccer games; TAN TV and National Geographic Channel Korea. Plus the number one Korean radio station in the United States: Radio Korea (Audio only). Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$31.99
Annual Fee.....\$383.88

MandarinDirect® III Features Charming China, Phoenix InfoNews, Phoenix North American Chinese Channel and CTI Zhong Tian – delivering independent financial news and current affairs in Mandarin Chinese 24-hours-a-day, TVBS, TVB8, Tai Seng Sat TV and CCTV4. Requires 36" international dish and capable receiver. Service automatically renews.

Monthly Fee.....\$24.99
Annual Fee.....\$299.88

* & ** are explained on Page 11. Blackout restrictions and other conditions apply to sports programming. All programming and pricing subject to change. † HD equipment and HD Access required.

RTR Planeta With the best of its leading channels "Kultura" and "Rossiya", this channel features cultural programming, news, sports, feature films and documentaries, and delivers them to all Russian-speaking people around the world. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$19.99

Annual Fee.....\$239.88

RussianDirect™ Offers an exciting mix of news, movies, sports, talk and more to keep you connected to Russian culture, including Channel One Russia Worldwide (C1RW), Dom Kino, Muzika Pervogo, TV Nanny and Vremya: Retro Channel. Requires 36" international dish and capable receiver.

Monthly Fee.....\$34.99

Annual Fee.....\$419.88

RussianDirect™ II Get the best programming for every age group, including Channel One, Dom Kino, Muzika Pervogo, RTR Planeta, Rossiya 24, RTVi, TV Nanny and Vremya. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$40.99

Annual Fee.....\$491.88

TFCDirect™ Offers the best in Filipino television and radio, including news, movies, talk shows, sports, regional programming and more. Includes ABS-CBN News Channel, Cinema One Global, DWRR 101.9, DZMM Radio Patrol, The Filipino Channel, Pinoy Central TV and MYX music channel. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$27.99

Annual Fee.....\$335.88

VietDirect™ HONVIETV Enjoy an amazing programming mix created specifically for Vietnamese Americans. Offers SBTN: the first 24-hour Vietnamese programming network originated in America, TVB Vietnam, SBTN Little Saigon Radio, HONVIETV, Tai Seng Vietnam, Vien Thao. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$29.99

Annual Fee.....\$359.88

VietDirect™ VHN Offers SBTN: the first 24-hour Vietnamese programming network originated in America. VHN-TV: dedicated to education and awareness, featuring Vietnamese customs and traditions and a variety of programs, TVB Vietnam, Little Saigon Radio, Tai Seng Vietnam, Vien Thao. Requires 36" international dish and capable receiver. Service automatically renews*.

Monthly Fee.....\$24.99

Annual Fee.....\$299.88

BONUS Channels - Designed specifically for an international audience, these channels are included with any International package: **MHz Worldview**, **CCTV-9** and **GEM NET (Global Expansion Media Network)**



2014 SPRING OFFER PRIVATE VIEWING NEW CUSTOMER AGREEMENT FORM

ALL PROGRAMMING AND PRICING SUBJECT TO CHANGE AT ANY TIME.

Establishment Name / DBA * Phone # * Fax # * Email Address

Service Address * City * State * ZIP Code *

Dealer Name* Dealer # * * = Mandatory

Offers available until 5/21/14. 24-month agreement required:

Select	Package	Regular Rate (Monthly)	Promotional Rate (monthly for 12 months with Auto Bill Pay)
<input type="checkbox"/>	BUSINESS CHOICE™ with Local Channels† <small>Regional Sports Fee May Apply</small>	\$97.99	\$59.99
<input type="checkbox"/>	BUSINESS CHOICE™ No Local Channels† <small>Regional Sports Fee May Apply</small>	\$92.99	\$59.99
<input type="checkbox"/>	BUSINESS ENTERTAINMENT® with Local Channels†	\$74.99	\$54.99
<input type="checkbox"/>	BUSINESS ENTERTAINMENT® No Local Channels	\$69.99	\$54.99
<input type="checkbox"/>	BUSINESS INFORMATION® with Local Channels†	\$48.99	\$29.99
<input type="checkbox"/>	BUSINESS INFORMATION® No Local Channels	\$43.99	\$29.99
<input type="checkbox"/>	COMMERCIAL BASIC™ with Local Channels†	\$23.99	\$23.99

Offers available until 5/21/14: COMMERCIAL BASIC™ and one or more International Add-On Package(s) and 24-month agreement required:

Select	Required Base Package	Promotional Rate (monthly for 12 months with Auto Bill Pay)
<input type="checkbox"/>	COMMERCIAL BASIC™ with Local Channels†	\$18.99
	International Language Add-On (select at least one)	Regular Rate (Monthly)
<input type="checkbox"/>	Americas Plus™	\$24.99
<input type="checkbox"/>	ChineseDirect™	\$34.99
<input type="checkbox"/>	DIRECTV Deportes	\$24.99
<input type="checkbox"/>	DISHA India	\$19.99
<input type="checkbox"/>	En Espanol	\$44.99
<input type="checkbox"/>	FilipinoDirect™	\$37.99
<input type="checkbox"/>	HindiDirect™	\$25.99
<input type="checkbox"/>	KoreanDirect™	\$31.99
<input type="checkbox"/>	MandarinDirect™ III	\$21.99
<input type="checkbox"/>	Mexico Plus™	\$24.99
<input type="checkbox"/>	RTR Planeta	\$19.99
<input type="checkbox"/>	RussianDirect™	\$34.99
<input type="checkbox"/>	RussianDirect™ II	\$40.99
<input type="checkbox"/>	TFCDirect™	\$27.99
<input type="checkbox"/>	VietDirect VHN	\$24.99

Offers end 5/21/14, on approved credit. [†] Twenty-four month agreement required. Local channels will be activated automatically in markets where available. Promotional rates based on bill credits applied in months 2 through 13 of your monthly subscription. Final price does not include applicable state sales tax. Additional \$10.00/mo. credit for 12 months after signing up for Auto Bill Pay and with activation of the BUSINESS INFORMATION package or above. 24 month agreement required. Applicable taxes will be added monthly to your account. Multi-satellite equipment may be required.

DIRECTV HD Access Offer:

☐ **Yes, I would like to receive DIRECTV[®] HD Access FREE for 3 months.**

By checking this box, I agree to activate BUSINESS INFORMATION[®] or above including local channels (where available) without interruption for twenty-four (24) consecutive months in order to receive HD Access free for 3 months. **I understand that in the fourth month, my DIRECTV HD Access will continue at the then prevailing rate. HD ACCESS OFFER:** To access DIRECTV HD programming, HD Access fee (\$15.00/mo.) and HD equipment are required. Number of HD channels varies by package. Twenty-four-month base programming agreement required. Upon DIRECTV System activation, DIRECTV will credit the new customer's account for 3 consecutive months in the amount of \$15.00/mo. provided account is in "good standing," as determined by DIRECTV in its sole discretion, to remain eligible. In the fourth month, HD ACCESS will automatically continue at the then prevailing rate. **LIMIT ONE HD ACCESS BILL CREDIT OFFER PER ACCOUNT.**

SonicTap[®] Music Channels Offer:

☐ **Yes, I would like to receive SonicTap[®] Music Channels FREE for three months.**

By checking this box, I agree to activate BUSINESS INFORMATION[®] or above including local channels (where available) without interruption for twenty-four (24) consecutive months in order to receive SonicTap[®] Music Channels free for 3 months. I understand that in the fourth month, my SonicTap Music Channels will continue at the then prevailing rate. **SONICTAP MUSIC CHANNELS OFFER:** 24 month agreement to a Commercial base programming package is required. Customer will receive the SonicTap Music Channels Package provided account is in "good standing," as determined by DIRECTV in its sole discretion, to remain eligible for three months. Unless customer calls to cancel, in the fourth month, the SonicTap Music Channels Package will automatically roll to pay and continue at the then prevailing rate. **LIMIT ONE SONICTAP MUSIC CHANNELS CREDIT OFFER PER ACCOUNT.**

SHOWTIME AND STARZ Offer:

☐ **Yes, I would like to receive SHOWTIME and STARZ SUPER PACK FREE for three months.**

By checking this box, I agree to activate BUSINESS INFORMATION[®] or above including local channels (where available) without interruption for twenty-four (24) consecutive months in order to receive SHOWTIME and STARZ SUPER PACK free for 3 months. I understand that in the fourth month, my SHOWTIME and STARZ SUPER PACK will continue at the then prevailing rate. **SHOWTIME AND STARZ SUPER PACK OFFER:** 24 month agreement to a Commercial base programming package is required. Customer will receive the SHOWTIME and STARZ SUPER PACK Package provided account is in "good standing," as determined by DIRECTV in its sole discretion, to remain eligible for three months. Unless customer calls to cancel, in the fourth month, the SHOWTIME and STARZ SUPER PACK Packages will automatically roll to pay and continue at the then prevailing rate. **LIMIT ONE SHOWTIME and STARZ SUPER PACK CREDIT OFFER PER ACCOUNT.**

NBA League Pass Midseason Starting at \$99.99 Programming Offer:

☐ **NBA League Pass \$99.99 Midseason 1-Pay Promotional Offer:**

If ordered by 3/17/14 and activated by 4/16/14, you agree to one payment of \$99.99 due upon activation.

Actual number of games varies by market. Blackout rules and other restrictions apply to all sports programming. **NBA League Pass MIDSEASON PROGRAMMING/BILL CREDIT OFFER:** New DIRECTV commercial customers only. To receive NBA League Pass, a DIRECTV commercial subscription to a base programming package is required. Customers must order by 3/17/14 and activate by 4/16/14 to be eligible for the midseason 1-pay option. **LIMIT ONE NBA LEAGUE PASS OFFER PER ACCOUNT. NBA LEAGUE PASS continues automatically provided DIRECTV carries this service, unless the customer calls 1-866-771-1523 to cancel prior to the start of the season.** Programming, pricing, terms and conditions subject to change at any time. NBA League Pass trademarks and copyrights are used with permission of NBA League Properties, Inc.

NHL Center Ice Midseason Starting at \$125.00 Programming Offer:

☐ **NHL Center Ice \$125.00 1-Pay Midseason Promotional Offer:**

If ordered by 3/13/14 and activated by 4/13/14, you agree to one payment of \$125.00 due upon activation.

Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming. **NHL CENTER ICE MIDSEASON PROGRAMMING/BILL CREDIT OFFER:** To receive NHL CENTER ICE, a DIRECTV commercial subscription to a base programming package or above is required. Customers must order by 3/13/14 and activate by 4/13/14 to be eligible for the midseason 1-pay option. **LIMIT ONE NHL CENTER ICE PROMOTIONAL OFFER PER ACCOUNT. HD ACCESS OFFER:** To access DIRECTV HD programming, HD Access fee (\$15/mo.) and HD equipment are required. Number of HD channels varies by package. 24-month base programming agreement required. Offer void where prohibited or restricted. Pricing is commercial. Taxes not included. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. **NHL CENTER ICE continues automatically provided DIRECTV carries this service, unless the customer calls 1-866-771-1523 to cancel prior to the start of the season.** Programming, pricing, terms and conditions subject to change at any time. NHL, the NHL Shield, Center Ice, The Game Lives Where You Do and the Center Ice logo are trademarks of the National Hockey League. All NHL logos and marks are the property of the NHL and may not be reproduced without the prior written consent of NHL Enterprises, L.P. ©NHL 2014.

NFL Sunday Ticket Early Bird Starting at \$79.00 Programming Offer:

☐ NFL Sunday Ticket \$79.00 Early Bird 5-Pay Promotional Offer:

If ordered by 5/21/14 and activated by 6/14/14, you agree to five monthly payments of \$79.00 due upon activation.

By checking this box, I agree to activate NFL SUNDAY TICKET and a Commercial base programming package including Local Channels (where available) without interruption for 24 consecutive months. NFL SUNDAY TICKET consists of all Sunday games broadcast on FOX and CBS at 1pm and 4pm ET. However, games broadcast by your local FOX or CBS affiliate will not be available on NFL SUNDAY TICKET. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming. **NFL SUNDAY TICKET OFFER:** In order to receive NFL SUNDAY TICKET, customer must subscribe to a Commercial base programming package with a 24 month agreement. Customers must order by 5/21/14 and activate by 6/14/14 to be eligible for the early bird 5-Pay option. IN THE EVENT OF AN EARLY DISCONNECT, THE REMAINING BALANCE OF NFL SUNDAY TICKET WILL BE CHARGED TO CUSTOMER'S ACCOUNT. **LIMIT ONE NFL SUNDAY TICKET OFFER PER ACCOUNT.** Offer void where prohibited or restricted. DIRECTV programming, pricing, terms and conditions subject to change at any time. Taxes not included. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. **NFL SUNDAY TICKET continues automatically provided DIRECTV carries this service, unless the customer calls 1- 877-561-3257 to cancel prior to the start of the season.**

I agree to activate BUSINESS INFORMATION® package including local channels (where available) or above for twenty-four (24) consecutive months in order to receive said credits. Additional \$10.00/mo. credit for 12 months after signing up for Auto Bill Pay and with activation of the BUSINESS INFORMATION® package or above. **Required services must be activated for eligibility.** In the event I elect to cancel my subscription to the required programming packages prior to the expiration of the minimum two-year term, or otherwise fail to pay for any required services during this term, I shall be charged an early cancellation fee of \$480, plus taxes. This cancellation fee is pro-ratable. Commercial pricing for this package is subject to change at any time. Offer void where prohibited or restricted. May not be combined with any other offer. DIRECTV programming, pricing, terms and conditions subject to change at any time. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet.

Signature: _____

Date: _____

Print Name: _____

Blackout restrictions and other conditions apply to all sports programming. Actual number of games varies by market due to blackout rules and other conditions. **HARDWARE OFFER:** Programming agreement, as defined by customer's commercial programming rate card, required. DVR service (\$12.00/mo.) activation required for DVR and HD DVR equipment. HD equipment also requires HD Access fee of \$15.00/mo. No mirroring fee for only one receiver. Mirroring fee for first two receivers \$6/mo., additional receiver mirroring fees \$6/mo. each. Up to four free HD, two SD DVR or 4 free SD receivers per BUSINESS INFORMATION or above package. Limit 4 free receivers per account. Up to two free SD receivers per COMMERCIAL BASIC customer. Make and model of system at DIRECTV's sole discretion. Offer void where prohibited or restricted. All DIRECTV Receivers must be continuously connected to the same land-based phone line. **REGIONAL SPORTS FEE:** Regional Sports Fee applicable for BUSINESS CHOICE subscribers in select ZIP codes where DIRECTV is contractually obligated to distribute multiple Regional Sports Network, a fee of \$3.99/mo for 2-3 RSN's and \$7.99/mo for 4+ RSN will apply. **HD ACCESS:** To access DIRECTV HD programming, HD Access fee (\$15.00/mo.) and HD equipment are required. Number of HD channels varies by package. **INSTALLATION:** Free standard professional commercial installation for BUSINESS CHOICE. \$49 standard professional commercial installation only for BUSINESS ENTERTAINMENT, BUSINESS INFORMATION and COMMERCIAL BASIC customers. Complex/custom installation extra. DIRECTV programming, pricing, terms and conditions subject to change at any time. Taxes not included. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. Offer void where prohibited or restricted. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. ©2014 DIRECTV, LLC. DIRECTV and DIRECTV for Business logo, the DIRECTV for Business logo, BUSINESS CHOICE, BUSINESS ENTERTAINMENT, BUSINESS INFORMATION, and COMMERCIAL BASIC are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners.

**Please submit completed form via fax to: 314-644-5713
or send to the following email address: jayhanks@ielectronics.com**



Private Viewing Order Form

DIRECTV Account #:

(Required when ordering additional services after account activation.)

Customer Name _____ Email Address _____

DBA _____ Contact Name _____

Service Address _____ City _____ State _____ Zip _____
(Street address must be given)

Service Phone Number _____ Service Fax Number _____

Billing Address _____ City _____ State _____ Zip _____

Billing Phone Number _____ Billing Fax Number _____

Ref. Code _____

Please choose one (Legal Structure): Sole Proprietorship Partnership Corporation LLC Government Agency

State of Organization (e.g., CA, NY, etc.): _____ Federal Tax ID Number: _____ Tax Exempt: YES NO

If you are a government agency, non-profit organization, or direct payment company, attach copy of tax exemption certificate.

Please choose your applicable type of establishment.

PRIVATE VIEWING: PRIVATE OFFICE OTHER: _____

Programming (please fill in)

By signing up for any DIRECTV programming services, subscriber is automatically eligible for Auto Renewal for the next season provided DIRECTV continues to carry the service.

	Monthly Fee*	Annual / Season*
OFFICE CHOICE Package Service automatically renews**	\$ _____	\$ _____
OFFICE ENTERTAINMENT Package Service automatically renews**	\$ _____	\$ _____
OFFICE INFORMATION Package Service automatically renews**	\$ _____	\$ _____
_____	\$ _____	\$ _____
_____	\$ _____	\$ _____
_____	\$ _____	\$ _____
_____	\$ _____	\$ _____
Additional receivers charged at \$6.00 monthly, per receiver for all activated programming.	\$6.00 X _____ receivers	\$ _____
PURCHASE ORDERS NOT ACCEPTED.	TOTAL PAYMENT*	\$ _____

SEASONAL SPORTS SUBSCRIPTIONS: The following sports subscription service(s) are eligible for 3-pay option (billed in 3 equal amounts).

PLEASE CHECK APPROPRIATE BOX IF ELECTING 3-PAY OPTION:

NFL SUNDAY TICKET™ NBA LEAGUE PASS NHL® CENTER ICE® MLB EXTRA INNINGS® ESPN Full Court ESPN GamePlan

Payment Options

Check Enclosed Visa MasterCard American Express Other

Name as it appears on credit card: _____ Credit Card #: _____ Exp. Date: _____

Amount to charge against credit card (total payment): \$ _____ I authorize the use of this credit card for reoccurring payment? Yes No

Signature of Cardholder: _____ Date: _____

Customer Signature: _____ Date: _____

Commercial Dealer Information

I certify that the foregoing information is to the best of my knowledge, complete and accurate, and that I have verified the accuracy of the information that is referenced in the contracts and attachments by personally visiting the above-referenced establishment.

Commercial Sales Agent Name: _____ Commercial Dealer Number: _____

Phone Number: _____ Fax Number: _____ Email Address: _____

Signature of Sales Agent: _____ Date: _____

DIRECTV Commercial Viewing Agreement

Effective as of June 2010, until replaced

THIS DESCRIBES THE TERMS AND CONDITIONS of YOUR RECEIPT AND PAYMENT OF DIRECTV® SERVICE and is subject to arbitration (section 16). IF YOU DO NOT ACCEPT THESE TERMS, PLEASE NOTIFY US IMMEDIATELY AND WE WILL CANCEL YOUR SERVICE. IF YOU INSTEAD DECIDE TO RECEIVE OUR SERVICE, IT MEANS THAT YOU ACCEPT THESE TERMS AND THEY ARE LEGALLY BINDING.

CONTACTING DIRECTV: You may contact our DIRECTV Business Service Center by calling 1-888-200-4388 or by writing to: **DIRECTV Business Service Center**, P.O. Box 5392, Miami, FL 33152-5392.

DEFINITIONS:

As used in this Agreement:

"DIRECTV," "we," "us," or "our" means DIRECTV, Inc. or any of its authorized commercial sales agents;

"You," "your," or "Customer" means the entity identified below that is responsible for the payment of fees and charges to us;

"Access Card" means the conditional access card inserted into the DIRECTV System receiver unit used in the reception of DIRECTV® programming services;

"DIRECTV System" means the equipment, including the Access Card, that is used to receive DIRECTV programming services;

"Marks" means any trademarks, symbols, logos, etc. whether owned by DIRECTV or a third party(s), that are used in connection with or are otherwise associated with the Service(s), as defined below; and

"Service(s)" means DIRECTV programming including subscriptions, sports, music and (other programming) and any other services that we may provide to you under this Agreement.

1) AGREEMENT TO TERMS AND CONDITIONS: You promise to pay amounts billed by us for the Services and related fees, taxes, and charges. We have the right to require payment in advance of activation of your account for any or all Services, related fees, taxes and charges. You authorize DIRECTV to make inquiries into your credit worthiness, including receipt and review of credit bureau information. And, based on the results of such credit inquiry we may refuse to provide Services to you. We reserve the right to change these terms and conditions, including the Applicable Fees and Charges identified below. If any changes are made, we will send you a written notice describing the change and its effective date. If a change is not acceptable to you, you may cancel your Service; provided, however, that if you do cancel Service you will not be entitled to a refund of any prepaid subscription amounts paid in connection with any DIRECTV offer or promotion. If you do not cancel your Service within 14 days after the date of the written notice describing the change, your continued receipt of any Service is considered to be your acceptance of that change.

2) BILLING STATEMENTS AND PAYMENTS: We will send you a statement for each billing cycle in which you have an outstanding balance (usually once every 30 days). Statements will show: a) payments, credits, purchases, and any other charges to your account; and b) the amount you owe to DIRECTV and the date the payment is due. Payment must be made via check or money order payable to DIRECTV in U.S. Dollars. We reserve the right, but not the obligation, to accept credit card payments made in U.S. Dollars. Payment of the outstanding balance is due in full upon receipt of the bill. If we do not receive payment from you before your next statement is issued, we have the right to inactivate your Service upon the expiration of any applicable grace period with respect to the amount due. We may, but are not required to, accept partial payments from you. If partial payments are made and accepted, they will be applied to statements starting with the oldest outstanding statement.

3) PAYMENT FOR SERVICE: You promise to pay for: a) all Services ordered by you or anyone who uses your DIRECTV System(s), whether with or without your permission, through all periods until you cancel the subscription and other Services; b) administrative fees and any other fees as provided for in this Agreement or by applicable law; and c) all taxes or other governmental fees, which are now or may in the future be assessed because you receive the Services. If you paid for an annual subscription to any Service and your account is past due for any amounts owed to us, your annual subscription may, at our sole discretion, be converted to a monthly subscription. This conversion will prorate your annual subscription and all monies owed to us to the present date. The resulting credit, if any, shall be applied to any past due amounts, and any remaining credit is applied to your future monthly Services.

4) QUESTIONS ABOUT YOUR BILL: If you think your statement is incorrect or if you need more information about an item on your statement, you can contact DIRECTV Customer Service in writing at the address or phone number indicated above. You must contact us within sixty (60) days of the date you receive the statement on which the error or problem appeared. Undisputed portions of the statement must be paid before the next statement is issued to avoid an Administrative Late Fee and possible inactivation of Services. Please contact us promptly if your Service and/or billing address changes.

5) CLOSING YOUR ACCOUNT: You may inactivate or modify Services you receive, or cancel your account, by notifying DIRECTV Customer Service. If you cancel your account, you are still responsible for payment of all outstanding balances accrued through the date of cancellation or any early termination fees or penalties pursuant to this Agreement and the terms and conditions of any other promotional offer which you participated in.

6) FEES AND CHARGES: You understand and agree that we do not extend credit to customers and that any charges or fees assessed for late payments, returned payments and reactivation are not interest charges. You understand and agree that all such fees are either as prescribed by law in the state in which your service address is

located or are reasonably related to the actual expense we incur or are required to expend as a result of late or unsatisfied payment. In the case of late payment or non-payment for any of the Services you ordered or any of the charges stated below, you understand and agree that we may report such late payment or non-payment to the appropriate credit reporting agencies.

Following activation of your account, charges for some Services are non-refundable, regardless of the Services.

Access Card Replacement Fee: If you report to DIRECTV Customer Service that the Access Card for your DIRECTV System receiver unit is lost, damaged, defective, or stolen, and our evaluation of the Access Card (if available) does not reveal unauthorized tampering or modification, then we agree to replace the Access Card upon your request. You will be charged an Access Card Replacement Fee of \$20.00, which includes shipping. Your Access Card will only work in the DIRECTV System receiver unit that came with it. **Administrative Late Fee:** If we do not receive your payment before your next statement is issued, you may be charged an Administrative Late Fee of up to \$25.00. **Change of Service Fee:** If you request a change of DIRECTV Service from one programming package to another, you may be charged a Change of Service Fee of up to \$10.00. **Deposits:** If your Service is inactivated because you did not submit payment on time or for any other reason, in addition to payment of past due amounts, we may require a deposit before reactivating your Service. Deposits shall not earn or accrue interest. **Duplicate Statement Fee:** For each statement copy requested, you may be charged a Duplicate Statement Fee of up to \$5.00. **Reactivation Fee:** If your DIRECTV Service is inactivated in accordance with your request or because of your failure to pay past due amounts and you want to reactivate the Service, you agree to pay a Reactivation Fee of up to \$15.00, in addition to bringing your account up to date by payment in full of any outstanding balance, fees, and charges. **Returned Payment Fee:** If the bank or other financial institution on which your payment is drawn refuses to pay us for any reason and the check, money order, credit card payment, or other instrument is returned to us unpaid, you agree to pay a Returned Payment Fee of up to \$15.00. **Additional DIRECTV System Receiver Authorization Fee:** For Private Viewing and Business Viewing customers, we may charge you a fee, as set forth on the rate card (if applicable), for each additional DIRECTV System receiver that you request to be authorized to receive the same programming as your initial DIRECTV System receiver ("Additional Receivers"). Each Additional Receiver must be located at the same address as the initial DIRECTV System receiver, which address is identified as the "Service Address" in the Application attached hereto. We reserve the right to limit the number of the Additional Receivers that you may use and to establish rules for such use. Any additional receiver not continuously connected to the identified land-based telephone line may be deemed a primary receiver and you may be charged accordingly. **DIRECTV® PAY PER VIEW Order Assistance Fee:** For Private Viewing customers, the most convenient method of ordering DIRECTV® PAY PER VIEW Services is by using the on-screen program guide and DIRECTV remote control unit to select the movies and other events we offer. To use this method, your DIRECTV System receiver must be continuously connected to a land telephone line. If you order a DIRECTV® PAY PER VIEW movie or event over the telephone by calling DIRECTV Customer Service, a DIRECTV® PAY PER VIEW Order Assistance Fee of up to \$10.00 may be charged to your account for each DIRECTV® PAY PER VIEW movie or event, or other Service that you order with DIRECTV Customer Service's assistance, whether or not you later cancel the order.

7) CHANGES IN SERVICE AND FEES/SERVICE RENEWAL: We reserve the right to change the packages, Services, or other services we offer, and our prices or fees, at any time. We may also rearrange, delete, add to, or otherwise change the Services. For any changes to the programming packages, prices, or fees that are within our control, we will notify you of the change and its effective date. If the change is not acceptable to you, you may cancel your Service in whole or in part; provided, however, that if you do cancel Service you will not be entitled to a refund of any prepaid subscription amounts paid in connection with any DIRECTV offer or promotion. If you do not cancel your Service within 14 days, your continued receipt of any DIRECTV Service after the effective date of the change will be deemed to be your acceptance of that change, and you will continue to be responsible for payment. DIRECTV Services that you subscribe to on a periodic basis may be renewed automatically provided we continue to carry the Service, unless you contact DIRECTV Customer Service to cancel the Services.

8) COLLECTION OF AMOUNTS OWED TO US: If we choose to use any collection agency or attorney to collect money that you owe us or to assert any other right which we may have against you, you agree to pay the reasonable costs of collection or other action.

9) LIMITATION OF LIABILITY/EXCLUSION OF WARRANTIES: DIRECTV IS NOT RESPONSIBLE FOR INTERRUPTIONS OF SERVICE THAT ARE REASONABLY BEYOND OUR CONTROL INCLUDING, WITHOUT LIMITATION, ACTS OF GOD, POWER FAILURE, OR ANY OTHER CAUSE. OUR LIABILITY FOR ANY INTERRUPTION OF SERVICE SHALL NOT EXCEED THE PROGRAMMING FEES DIRECTLY ATTRIBUTABLE TO THE PERIOD OF TIME DURING WHICH SERVICE WAS INTERRUPTED. WE SHALL NOT BE LIABLE FOR COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, NOR FOR ANY LOSS OF PROFITS, LOSS OF BUSINESS, LOSS OF USE, INTERRUPTION OF BUSINESS, OR OTHER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THIS AGREEMENT, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. WE MAKE NO WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE DIRECTV EQUIPMENT OR ANY SERVICES PROVIDED TO YOU.

ALL SUCH WARRANTIES ARE EXPRESSLY EXCLUDED. WE ALSO ARE NOT RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO THE DIRECTV EQUIPMENT. IN ADDITION, WE SHALL HAVE NO LIABILITY TO ANY PERSON OR ENTITY DUE TO OR BASED ON THE CONTENT OR YOUR EXHIBITION OF ANY OF THE PROGRAMMING OR OTHER SERVICES PROVIDED BY US INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR THE PAYMENT OF ANY REQUIRED MUSIC LICENSE FEES. YOU ACKNOWLEDGE THAT YOUR DIRECTV EQUIPMENT HAS BEEN ACQUIRED SEPARATE AND APART FROM THIS AGREEMENT. ANY RIGHTS AND REMEDIES WITH RESPECT TO THE DIRECTV EQUIPMENT MUST BE HANDLED DIRECTLY WITH THE MANUFACTURER OR SUPPLIER OF SUCH EQUIPMENT.

10) LIABILITY FOR UNAUTHORIZED USE: If your DIRECTV equipment is stolen or otherwise removed from your premises without your authorization, you must notify DIRECTV Customer Service immediately, but in any event not more than 5 days after such removal, or else you may be liable for payment to us for unauthorized use of your DIRECTV System. You will not be liable for unauthorized use after we receive notification.

11) RULES FOR USE; TERMINATION: You are hereby granted the right to receive, exhibit and use the Services in accordance with the terms and conditions set forth in this Agreement, subject to the following rules for use with which you agree to comply. Admission may not be charged for the viewing of, or listening to, any Service(s) provided by us. The Services may not be rebroadcast, transmitted, performed, recorded, duplicated, transcribed and distributed in real-time or near real-time (i.e., provide a "running account") or cablecast. Notwithstanding the foregoing, operation of an authorized DIRECTV digital video recorder, and its intended applications, within the confines of the location shall not be deemed a violation of this Agreement. If you become aware that any third party is rebroadcasting, transmitting, reselling, performing, recording, duplicating, or cablecasting any or all of the Services (whether at your premises or otherwise), or that any third party is receiving, decoding, and/or exhibiting any or all of the Services without authorization from us or at any location other than that which has been authorized by us, you shall notify us immediately and cooperate with us, at our expense for reasonable out-of-pocket expenses, in taking steps to prevent such unauthorized use. No Service provided to you under this Agreement may be used for any unlawful purpose and you shall abide by any and all federal, state, and local rules and regulations applicable to its use and/or exhibition of the Services. You agree that all Services will be exhibited in entirety, in original form and as provided by us, without any modifications, additions (including the addition of a crawl line), or deletions to any of the Services. Any music services, including packaged music channels, shall be used only as accompaniment to routine activities for which there is no admission fee charged, such as, but not limited to, work, shopping, conversation, dining, and relaxation, and the music service shall not be used as an accompaniment to dancing or to serve as an adjunct to any other physical activity (e.g. skating). You shall not use any of the Marks for any purpose whatsoever and, you agree not to do so unless you receive express written consent from us. You must execute and abide by any and all agreements required by programming provider(s) in connection with your use and/or DIRECTV's provision of such Services to you, if any. You shall comply with all applicable DIRECTV requirements with respect to directly and continuously connecting the DIRECTV System receivers to the land-based telephone line identified therein as being associated with each such receiver. Information regarding Services that you have ordered is transmitted via the land-based telephone line(s) identified therein. In addition, we may immediately inactivate any or all Services provided to you if the telephone line(s) identified therein are not performing in accordance with our requirements. DIRECTV, or its authorized agent, shall have the right to inspect your DIRECTV System at any time during your normal business hours. If we reasonably determine that you are in breach of any of these rules for use, or of your obligations under this Agreement, we may immediately inactivate any or all Services provided to you. If Services to you are so inactivated, in addition to the indemnification obligations described below, you are still responsible for payment of all outstanding balances accrued through the date of inactivation. DIRECTV System Access Cards are the property of DIRECTV, Inc. Any tampering or other unauthorized modification to the Access Card may result in, and subject you to, legal action.

12) PROGRAMMING BLACKOUTS; INDEMNIFICATION: Certain programming Services we transmit may be blacked out or otherwise unavailable to commercial customers in your local reception area due to legal, contractual, or other restrictions. If you circumvent or attempt to circumvent any of these blackouts or programming restrictions, you may be subject to legal action. YOU AGREE TO INDEMNIFY, DEFEND, AND HOLD DIRECTV, ITS OFFICERS, EMPLOYEES, AGENTS AND REPRESENTATIVES HARMLESS FROM AND AGAINST ANY AND ALL CLAIMS, DAMAGES, LIABILITIES, EXPENSES (INCLUDING REASONABLE ATTORNEYS' FEES AND COSTS OF LITIGATION), LOSSES, JUDGMENTS, AND ASSESSMENTS OF ANY KIND WHATSOEVER DIRECTLY OR INDIRECTLY RESULTING FROM YOUR BREACH OF ANY OF YOUR OBLIGATIONS UNDER THIS AGREEMENT, INCLUDING, BUT NOT LIMITED TO, THOSE IMPOSED BY THIS SECTION.

13) SALE/TRANSFER OF EQUIPMENT OR PROGRAMMING SERVICES: You agree to notify us immediately, but in any event not more than 5 days, after you move, sell, give away, or otherwise transfer your DIRECTV equipment to anyone else. You are considered the registered owner of the DIRECTV equipment and recipient of the Services until we receive such notice, and you may be liable for any charges or fees incurred by the use of your DIRECTV equipment by anyone else up to the time that we receive your notice. You may not assign or transfer your Service or any of your rights and obligations under this Agreement without our prior written consent. If you do, we may inactivate your Service.

14) APPLICABLE LAW; ENTIRE AGREEMENT: This Agreement shall be governed by applicable federal law, the rules and regulations of the Federal Communications Commission and the laws of the State in which the Service is provided and are subject to amendment, modification, or termination if required by such regulations or laws. In the event that any of the provisions or portions of this agreement are held to be unenforceable or invalid, the validity and enforceability of the remaining provisions or portions will not be affected. This Agreement contains the entire understanding of the parties and supersedes any other prior negotiations, discussions, and agreements between you and DIRECTV.

15) CERTIFICATION AND REPRESENTATIONS OF AUTHORITY; FULL DISCLOSURE: Your election to receive Service constitutes your unconditional acceptance of the terms and conditions contained in this Agreement. You certify that all of the below-referenced information is true and correct. Your provision of any false or misleading information shall be deemed by us to constitute a breach of this Agreement. The person ordering Service represents and warrants that (s)he is authorized to agree to the terms of this Agreement. You have had the opportunity to consult with an attorney or any other person/entity of your choosing for legal/professional advice prior to agreeing to this Agreement. Further, you have read and understand the contents, terms, conditions, and effects of this entire Agreement.

16) ARBITRATION: Any claim or dispute arising out of, or relating to, this Agreement which cannot be settled by the parties shall be resolved according to binding arbitration conducted in accordance with the rules of JAMS that are in effect at the time the arbitration is initiated (referred to as the "JAMS Rules") and under the rules set forth in this Agreement. The decision of the arbitrator shall be final and binding on the parties and any award of the arbitrator may be entered in any court of competent jurisdiction. Notwithstanding the foregoing, the arbitrator shall not be authorized to award punitive damages with respect to any such controversy, claim or dispute. The cost of any arbitration hereunder shall be paid by the party determined by the arbitrator to not be the prevailing party, or otherwise allocated in an equitable manner as determined by the arbitrator. Neither you nor we shall be entitled to join or consolidate claims in arbitration by or against other individuals or entities, or arbitrate any claim as a representative member of a class or in a private attorney general capacity. Accordingly, you and we agree that the JAMS Class Action Procedures do not apply to our arbitration. If, however, the law of your state would find this agreement to dispense with class arbitration procedures unenforceable, then this entire Section 16 is unenforceable.

17) PAYMENT UPON CANCELLATION: You acknowledge that you have provided your credit or debit card account information to us. You understand that you will incur fees and charges as a result of your receipt and use of Service and/or a DIRECTV System, and may incur early cancellation fees and/or equipment non-return fees (as specified in any purchase, programming or other service commitment agreement you entered into in connection with obtaining a DIRECTV System). By giving us your credit or debit card account information, you authorize us to apply this method of payment, in accordance with applicable law, to satisfy any and all amounts due upon cancellation. You further acknowledge that you are required to maintain current credit or debit card information with us and agree to notify us whenever there is a change in such information, such as a change in the card number or the expiration date.

THE SERVICE PROVIDED TO YOU IS DEPENDENT ON THE TYPE OF COMMERCIAL ESTABLISHMENT YOU OPERATE. YOUR RECEIPT OF SERVICES CONSTITUTES YOUR AGREEMENT TO THE FOLLOWING, AS APPLICABLE:

Public Viewing Customers: If you ordered a Public Viewing programming package, you represent, warrant, acknowledge and agree that Services shall only be displayed or exhibited at establishments wherein the usage and viewing is generally accessible to the public and/or the establishment's clientele and/or in common areas (such as waiting room/area or lobby) AND (1) the establishment's primary source of revenue is derived from the sale of food/beverage for immediate consumption, or (2) the establishment is, or is located within or affiliated within, a hospitality or entertainment establishment (such as a bar, restaurant, diner, stadium, casino, club, cafe, theater) and food/beverage is served for immediate consumption, or (3) the establishment charges, as a part of its primary business operation, admission, a cover charge or minimum charge.

Business Viewing Customers: If you ordered a Business Viewing programming package, you represent, warrant, acknowledge and agree that Services shall only be displayed or exhibited at establishments wherein the usage and viewing is generally accessible to the public and/or the establishment's clientele and/or in common areas (such as waiting room/area or lobby) AND (1) the establishment's primary source of revenue is not derived from the sale of food/beverage for immediate consumption, AND (2) the establishment is not a hospitality or entertainment establishment, or is not located within or affiliated within, a hospitality or entertainment establishment (such as a bar, restaurant, diner, stadium, casino, club, cafe, theater), AND (3) the establishment does not charge admission, cover charge or minimum charge.

Private Viewing Customers: If you ordered a Private Office Viewing programming package, you represent, warrant, acknowledge and agree that (1) the Services shall only be displayed or exhibited at commercial establishments at which persons will view the Services in areas that are not accessible to the public and (2) you shall not display or exhibit, and shall not permit others to display or exhibit, in any manner whatsoever, any of the Services it receives in areas accessible to the public and/or common areas and (3) your primary business is neither a satellite master antenna television supported facility containing multiple individual commercial units or in the hospitality and/or restaurant/bar industries.